

LONDON BOROUGH OF BROMLEY

STATEMENT OF EXECUTIVE DECISION

The Portfolio Holder for Care Services (including Public Health), Councillor Diane Smith has made the following executive decision:

DOMICILIARY CARE SERVICES ANNUAL QUALITY MONITORING REPORT

Reference Report:

Domiciliary Care Services Annual Quality Monitoring Report

Decision:

That the Central Placement Team only place new care packages with providers with a CQC rating of “Good” or above where possible.

That the following agencies be added to the Framework:

- Care Direct (CQC – Good)
- Invicta 24 (CQC – Good)

Reasons:

The Local Authority commissions domiciliary care services from external agencies with 68% of care packages currently delivered by 18 agencies via a Framework established in August 2012. This enables the Local Authority to commission care from agencies at guaranteed prices and to monitor the quality of the care delivered. Domiciliary care services not fulfilled via the Framework are provided by agencies that have spot contracts with the Local Authority. The quality of domiciliary care provision is monitored by the Contract Compliance Team with each agency monitored against the Council’s Quality Assurance Framework on an annual basis and thereafter receiving follow-up visits focusing on the delivery of improvement plans arising from the Quality Assessment Framework. The Council’s Executive has recently authorised the extension of the Framework from 27th August 2017 to 26th August 2019 during which time Commissioners will be retendering the service.

The proposed decision was scrutinised by the Care Services PDS Committee on 14th November 2017 and the Committee supported the proposal.

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Councillor Diane Smith
Portfolio Holder for Care Services (including Public Health)

Mark Bowen
Director of Corporate Services
Bromley Civic Centre
Stockwell Close
Bromley BR1 3UH

Date of Decision: 15th December 2017

Implementation Date (subject to call-in): 22nd December 2017

Decision Reference: CSD17026